

27 March 2024

Dear Donor,

Re: Confirmation of Fee-Free Service and Fund Disbursement Through MyTenNights

We are writing to confirm, with full assurance and transparency, the financial arrangements between Muslim Aid and MyTenNights. As a leading charity committed to our mission, it is imperative for us to provide clarity regarding the utilisation of donated funds entrusted to us.

We affirm that MyTenNights, our trusted fundraising platform, operates under a fee-free model for charitable organizations such as ours. This means that MyTenNights does not levy any fees or charges on the donations processed through their platform on behalf of Muslim Aid.

Furthermore, we want to emphasize that 100% of the donations made through MyTenNights, excluding any third-party transaction fees imposed by financial institutions or payment processors, are passed on to Muslim Aid. This commitment ensures that the entirety of each donation reaches us, enabling us to maximise the impact of our programs and initiatives.

At Muslim Aid, we prioritise transparency and accountability in all our financial dealings. Our partnership with MyTenNights reflects our shared values of integrity and efficiency in serving our donors and beneficiaries alike.

Should you require any additional information or clarification regarding our partnership with MyTenNights or our financial practices, please do not hesitate to reach out to us. We are more than happy to provide further details and reassurance.

Thank you for your continued support and trust in our mission. Together, we can make a profound difference in the lives of those in need.

Warm regards,



Muhammad Abul Kalam
Head of Income Generation and Marketing
mail@muslimaid.org